#### Intro to WebEx

- This session will begin promptly at the start time.
- On the toolbar at the bottom of your screen:
  - Please mute your mic (ask for help if you don't know how to do this).
  - Turn-on your webcam (if available).
  - Turn-on the "chat" function.
- If you have no audio or your mic isn't working, restart your computer.
- This video conference is being recorded for those in class who could not attend.



# MARIST

Presented by Marist College's Digital Education Department - Information Technology

#### **Workshop Overview**

- This workshop is designed to introduce faculty to Webex.
- Webex is a video-conferencing platform for which Marist College owns a license.
- Webex allows you to engage in live Web conversations with your students using audio, video, and text-based chat features.





#### Webex Best Practices

#### **Pre-Meeting Checklist:**

- **1. Can you hear me? -** Ask your attendees if they can hear you clearly before you begin.
- **2. Introduce yourself -** If you are not using video, it can be difficult to tell who is speaking. State your name before you speak to avoid this issue.
- **3. Avoid extraneous sounds and echoes -** If possible, connect to the meeting in a quiet, private location to avoid external disruptions. Avoid typing or shuffling papers and items while your mic is on as these sounds will be transmitted through your microphone.
- **4. Mute your microphone if you are not speaking -** If you are not speaking, mute your microphone and ask that all attendees do the same. This will reduce the amount of background sounds and sound interruptions the presenter may experience.

#### Immediate Recommendations:

When you find yourself unable to teach in a regular face-to-face setting, consider the following factors and strategies:

Make **iLearn** your primary "Home Base" for your course.

- There are many helpful guides for using iLearn: https://my.de.marist.edu/teach
- Set-up an iLearn course shell for each course you are teaching.
- To access iLearn: https://ilearn.marist.edu

Send an **email to your class** letting your students know when & how the class will meet and any other major changes to the remaining assignments in the semester. Also, let the students know the best way to **communicate** with you for the rest of the term.

The web conferencing tool **Webex**, gives you a way to deliver lectures, hold class discussions, share your screen to show slides and chat with your students.

You can use these helpful instructions to get you started with Webex: https://my.de.marist.edu/webex



#### Four Questions:

1. How will you teach?

2. How will students engage?

3. How will you communicate?

4. How will you assess learning?



# How will you teach?

- synchronous courses
  - [LIVE LECTURES ONLINE]



- asynchronous courses
  - [WORK AT OWN PACE]



**Webex**, Marist College's supported tool for delivering **live** online sessions.

https://my.de.marist.edu/webex

Webex & Panopto are Marist College's supported tool for delivering recording online sessions.

https://my.de.marist.edu/panopto



#### Webex



Webex is a video-conferencing platform for which Marist College owns a license.

Webex allows you to engage in live Web conversations with your students using audio, video, and text-based chat features.

Using your Marist account and password will allow you to **generate a link that you can share** with participants can then follow the web link to join in on a live conversation.

You can access Webex in **two different ways**:

- 1. Integrate Webex into your **iLearn** site (Recommended)
- 2. Visit the web based application from the Marist Webex Direct Link.

Marist Webex Direct Link for Faculty and Staff: <a href="https://facstaff-marist.webex.com">https://facstaff-marist.webex.com</a>
From there, you can sign in and create EXTERNAL future meeting links.



# Shifting Your Course to Online

#### **Option 1: Run Your Class Live With Webex**

This option works especially well for small discussion-based classes, though it's also effective for large lectures, especially if you have a moderator.

#### **Option 2: Pre-Record Your Lectures**

If you are not comfortable presenting live, another good option is to pre-record any lecture material and upload it to iLearn

## Agenda

- Managing expectations
- Before your video conference
- Preparing a couple minutes before participants are expected.
- Participant controls
- Host controls
- Managing a discussion
- FAQ
- Questions

### **Managing Expectations**

- Everyone is going through a learning curve. Hang in there.
- WebEx is not the same as your classroom!
- You will have to change the way you teach.
- Try to limit WebEx meetings to an hour or less.
- Bandwidth may be an issue from residential ISPs. Be patient. Have a back-up plan in case technology "goes boink."
- We are here to help you! Ask for and work with an iLearn faculty mentor.

# Before your WebEx

- Enabling WebEx in iLearn.
- Scheduling a meeting in WebEx.
- Sending out an agenda.



#### Webex within iLearn

#### **Setting Up Webex in iLearn:**

- Add the Webex tool to your course site (Sites Info/ Edit site tools/ Plug in tools)
- Schedule immediately click Quick Launch
- Future Events click Schedule More events
  - Invite students using the gear icon





#### Add Webex to iLearn Course

Follow the instructions below to integrate Webex into your iLearn site:

First, go to the **Site Info** tool in your course site.

Click **Edit Site Tools** on the top of the page.

There will be a list of general tools that are available to every course in iLearn. Each tool will have a brief description underneath the tool name and a box to the left that you can check or uncheck.

For Webex you will need to **Scroll down to External Tools**, click on arrow to click on box for **Webex**.

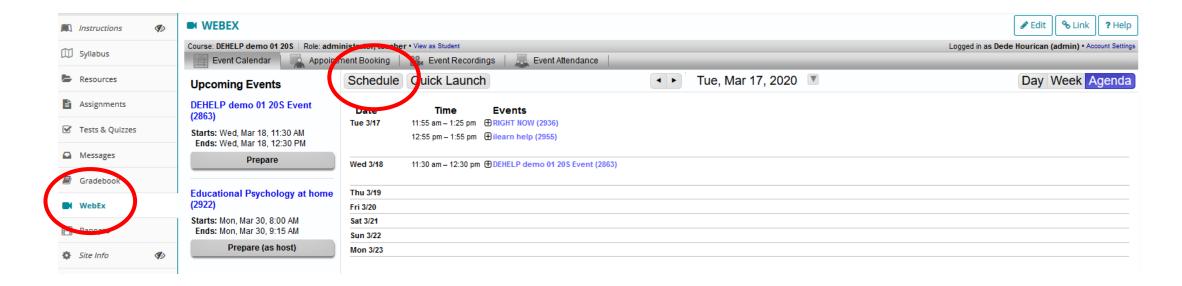
#### Click Continue.

This will take you to a page that gives you a list of the tools you have previously selected. Double check and make sure that all the tools that you wanted are on the list and that the tools that you decided to remove are not on the list.

Click Finish.

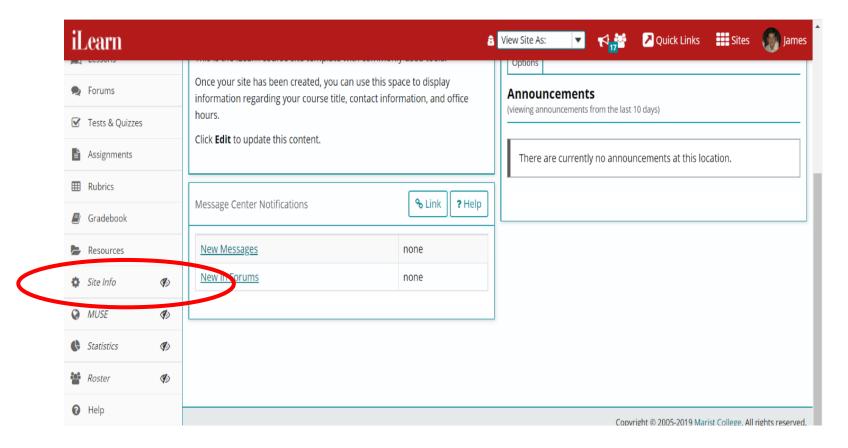
### Webex Launching from iLearn

- Launch the Webex Tool from the iLearn course site
- Select Schedule and set the details
- or select Quick Launch



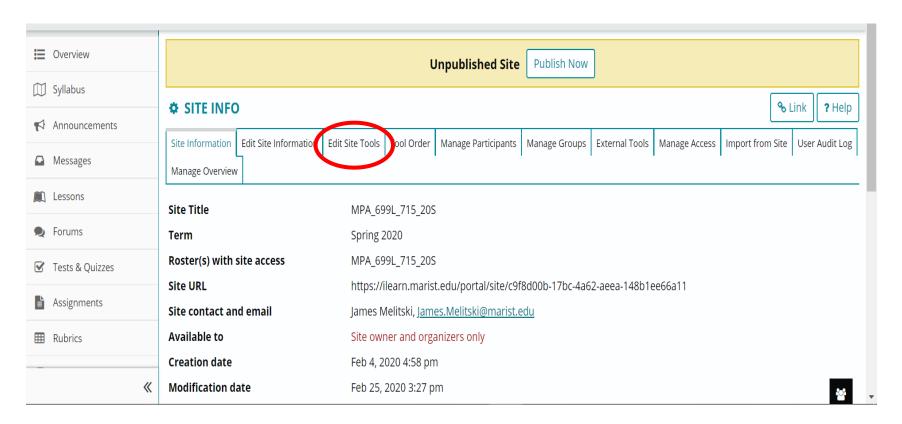
# **Enabling WebEx**

Enabling WebEx in iLearn: Select "Site Info"



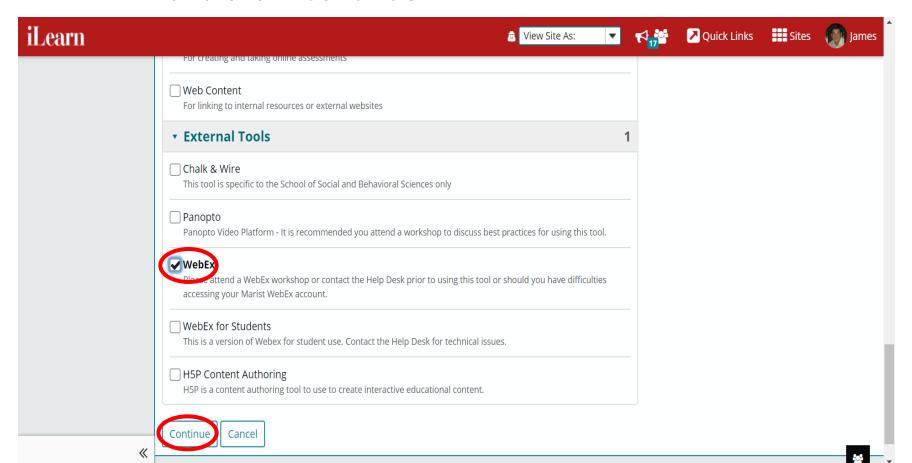
# **Enabling WebEx**

#### From "Select Info" select "Edit Site Tools"

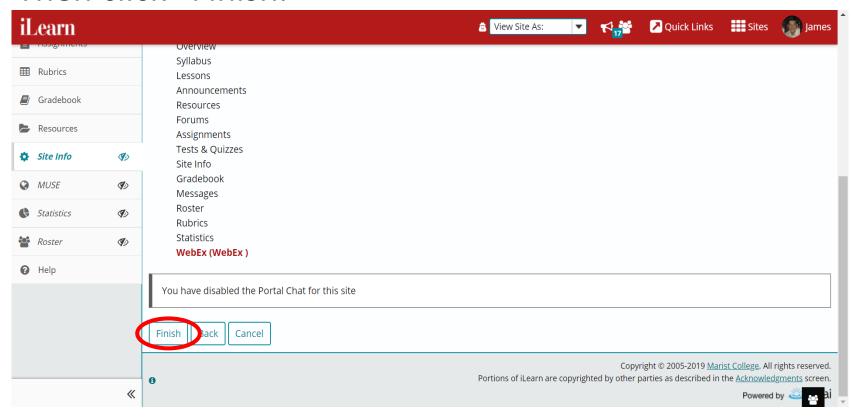


# **Enabling WebEx**

From "Edit Site Tools" scroll to the bottom of the screen and select "External Tools." Then check the WebEx box and click "Continue."

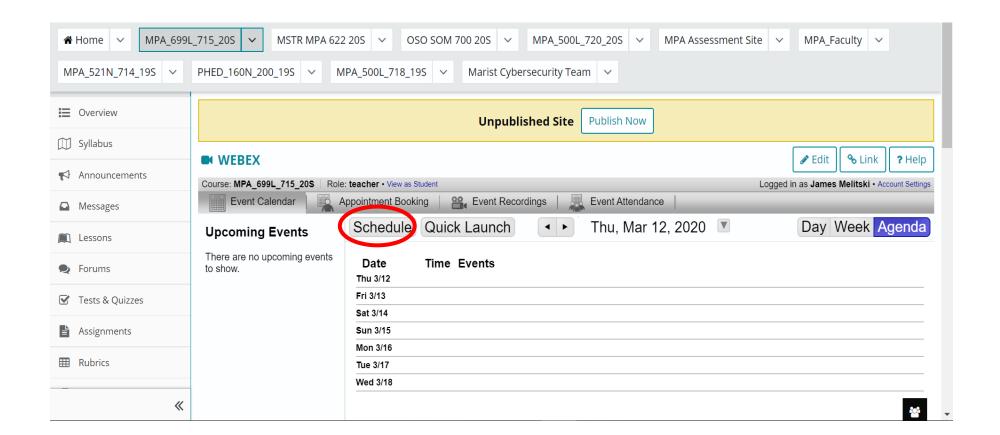


#### Then click "Finish."



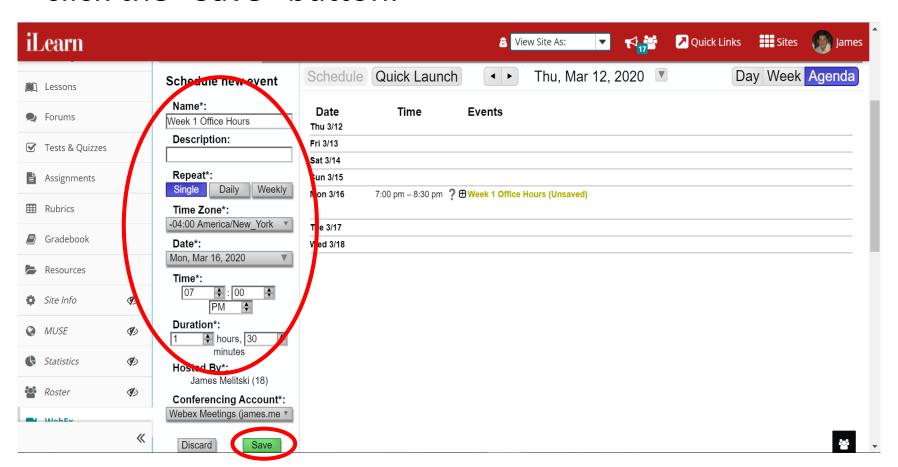
## Schedule a Meeting

From the "WebEx" tool. Click Schedule.



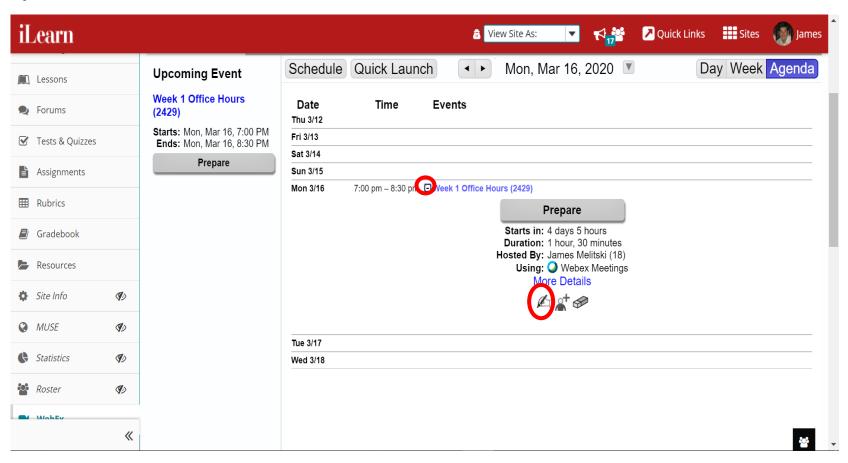
### Schedule a Meeting

Enter a name, day, and time for your event. Then click the "Save" button.

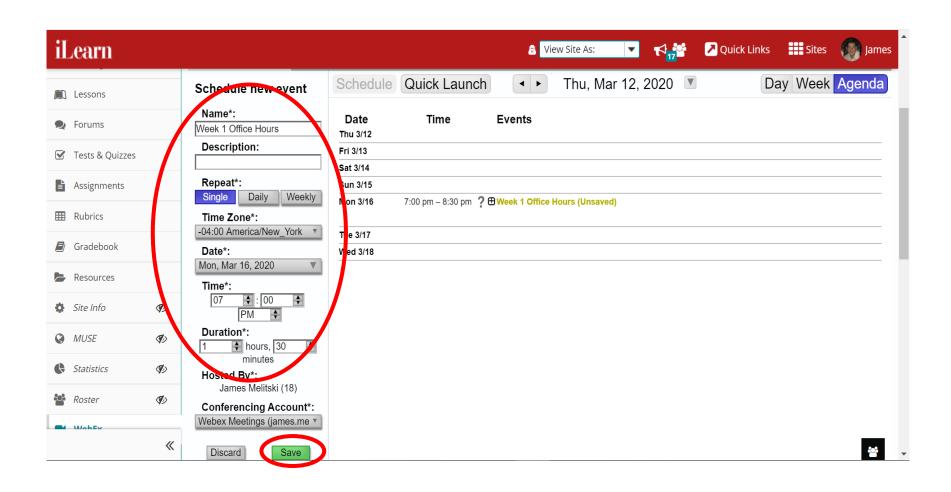


## Edit a Meeting

Click the plus "+" sign. Then click the hand holding a pen.



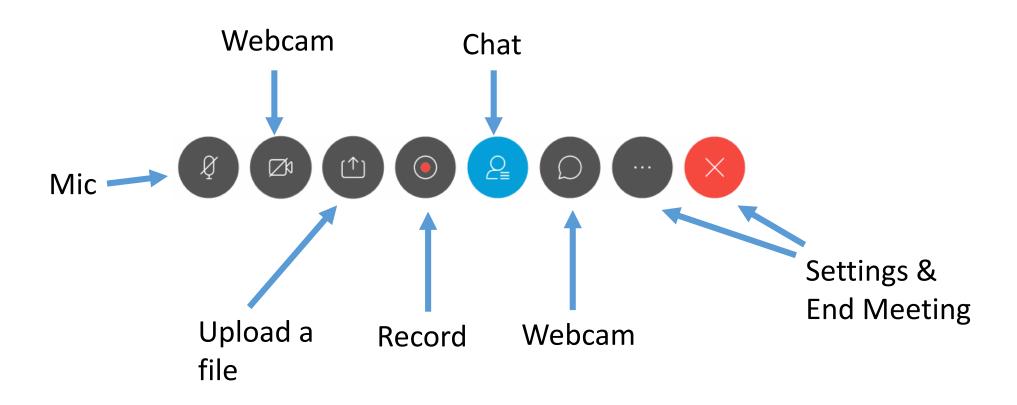
# **Edit Meeting Details**



## Before your meeting

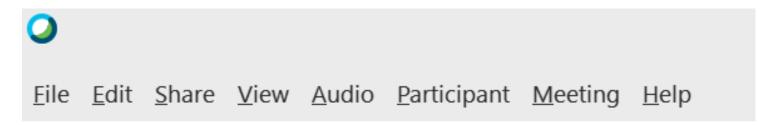
- Be sure to send an agenda in advance of your meeting.
- Before you login:
  - Restart your computer (it's good luck).
  - Arrive 5-10 minutes early and encourage your participants to do the same.
  - If participants are having technology problems: restart and update browser.
  - Be sure to have a "landing screen" similar to the one in this
    presentation instructing participants who arrive early how to
    configure WebEx while they wait for everyone to join the
    meeting.

# **Participant Controls**



#### **Host Controls**

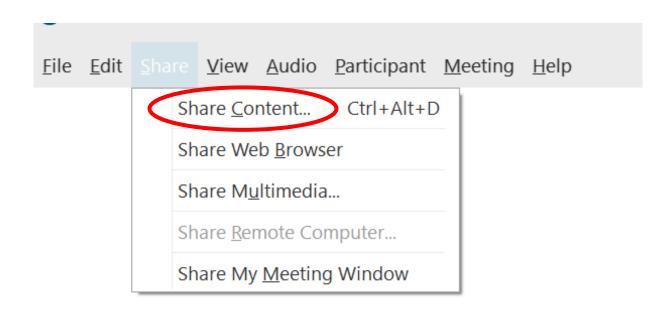
The tool bar across the top of the screen contains options for meeting hosts.





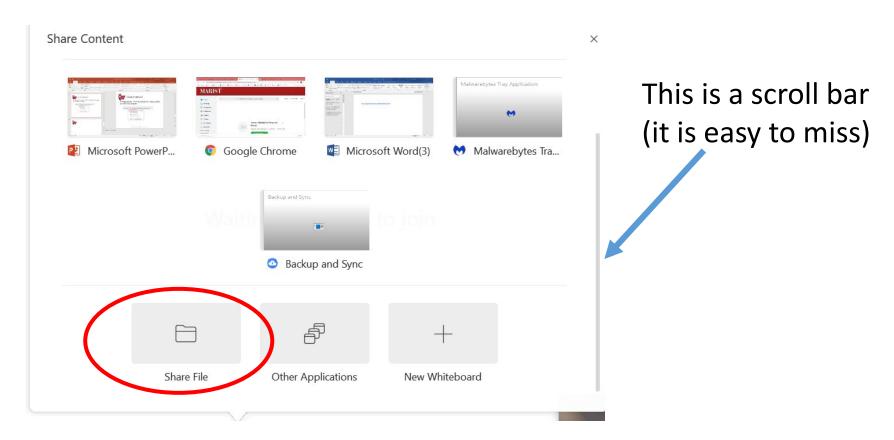
#### **Host Controls**

Sharing Content: Share individual files when possible to minimize bandwidth.

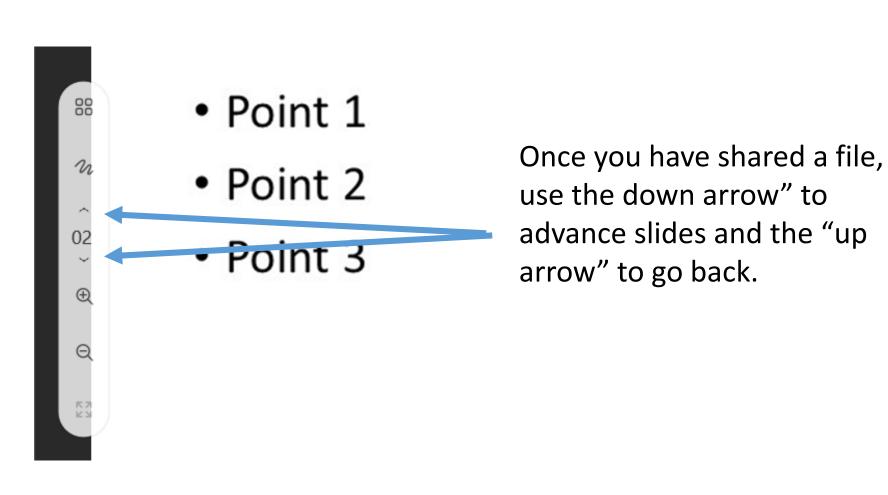


# **Sharing Content**

Where possible share files instead of screens or desktops.



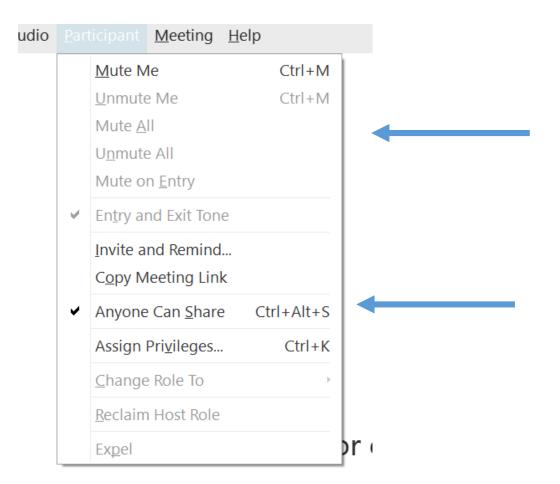
## **Advancing Slides**



#### Mute on Entry

- If your meeting consists of more than 3 or 4 people, open mics may overwhelm the system and cause feedback.
- The solution for larger groups is for everyone to mute their mics at the start of the call and toggle their mic on/off when they want to speak.
- Meeting hosts may need to "Mute All" or mute individual participants if their mics are causing excessive feedback.

### **Participant Controls**



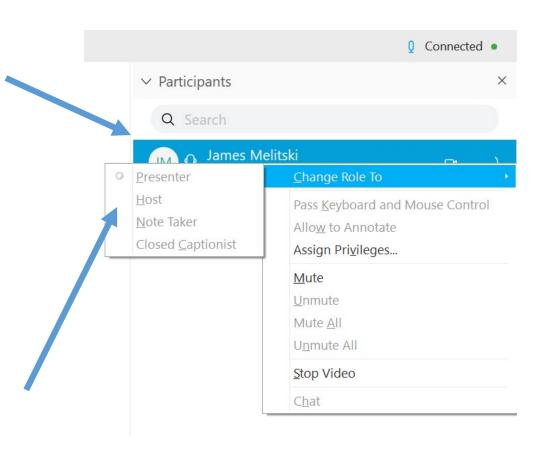
It is recommended that you mute on entry. At the start of your meeting. Feel free, just remember where to find the "Mute All" button.

This allows any participant in a meeting to share a file. You should uncheck it.

# Allowing others to make presentations

"Right Click" the name of a participant and select "Change Role To."

As the "Host" you can give other meeting participants "Presenter" privileges. This will allow them to share a file and advance their own slides.



# Checking attendance and recording

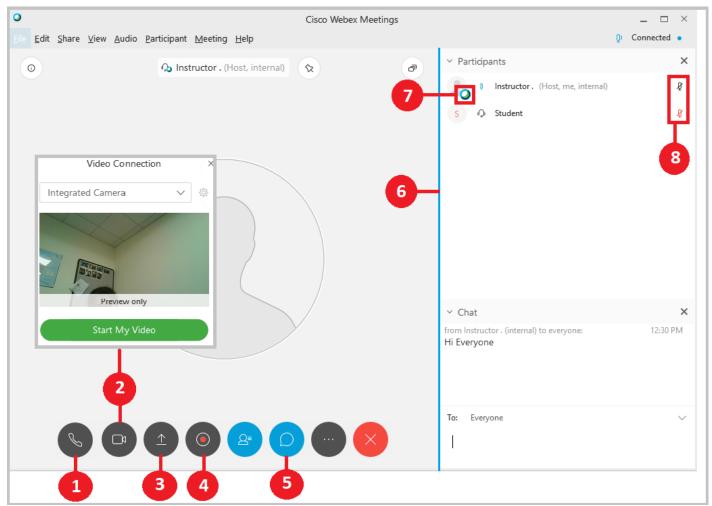
Click the "WebEx" link in iLearn to access recordings and event attendance. It normally takes 24 hours for the recording and attendance log to appear





#### Webex Meeting Essentials

- 1. Audio Conference: Connect using your computer's audio system (VoIP).
- **2. Share Video:** Click the camera icon to allow others to see you.
- 3. **Share my Desktop**: Share files, applications, or videos. Present anything on your computer's desktop.
- 4. **Record**: Record the meeting including the audio, video, and presentation for sharing later.
- 5. **Chat**: Start a conversation with anyone in the meeting.
- 6. **Adjust your View:** Grab the vertical bar in the middle of your meeting window to resize the panels you'd like.
- 7. **Pass the ball:** Just grab the ball and drop it next to your name in the Participants panel.
- 8. Mute/Unmute: Hosts can mute anyone. (Participant/Mute All)



#### FAQ

Q: Can I use WebEx for advising.

A: This tutorial uses the WebEx in iLearn. To host a meeting with someone not in a class. Use your direct WebEx account through this link:

https://facstaff-marist.webex.com/meet/marist.username

You won't be able to restrict access, so be careful about scheduling appointments too close together.

You can also set specific meetings

#### FAQ

- Q: Can my students access WebEx on their phones.
- A: Yes. WebEx has an iPhone and Android app and they'll need to download it in advance of the call.

- Q: Can I create small groups?
- A: No. Consider scheduling small group meetings at different times so that you can meet with them. You won't be able to restrict acess, so don't plan them too close together.



### Sharing your Webex Meeting Recording

Sharing Recorded Sessions with Your Class

**Option #1:** Uploading Your Webex Session to Panopto

**Option #2:** Embedding a Webex Session to on an iLearn Lesson's Page.



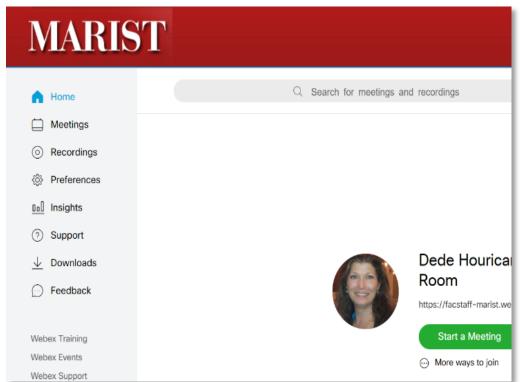


## Option 1: Sharing via Panopto

#### **Download the Recording:**

Note: Before sharing your recorded session, it is important to **download** the recorded file you wish to share.

- To do this, sign in to <a href="https://facstaff-marist.Webex.com">https://facstaff-marist.Webex.com</a> with your Marist Credentials.
- Click **Recordings** on the left hand navigation bar
- Click on the Share icon on the far right



Share Icon: 🤻

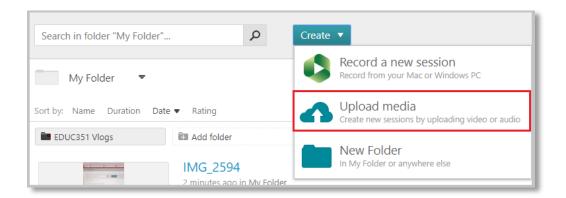


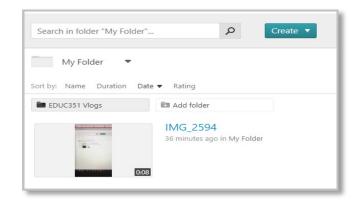
### **Upload** your Webex Recording to Panopto

From your iLearn site, access the Panopto
 Tool from the Left-hand toolbar

\*Note: if you do not see the Panopto tool, it may be easily added to your iLearn site from the Site Editor/ Tools

- Click Create and select Upload media.
- Once the video or audio file has been uploaded, close the window, and the file will appear under the folder you have selected.





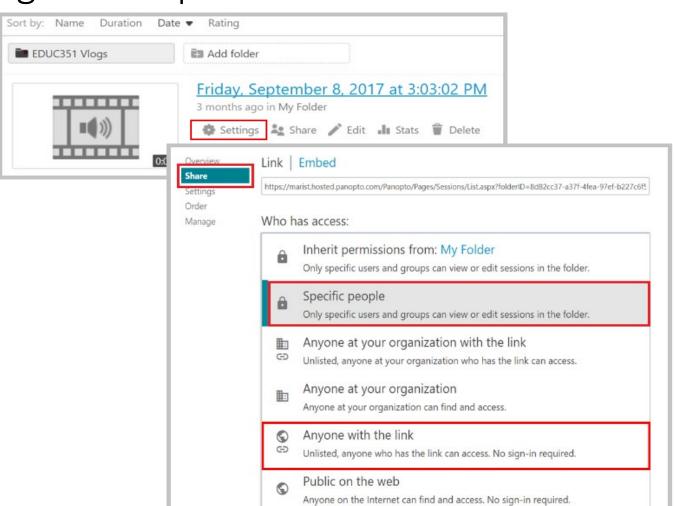


# **Upload** your Webex Recording to Panopto

- Click Settings under the video.
- Click Share and copy the provided link to allow your viewers to access the video

PLEASE NOTE: If you share a link to a recording and have not adjusted the permissions to "Anyone with the Link", the recipient of the link will need to request access to view the recording.

 Inform your students to go to the Panopto tool to access the video lectures. You can do this by sending a message to your students or create an announcement within your ilearn site.



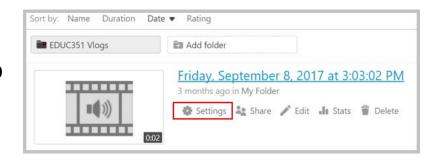


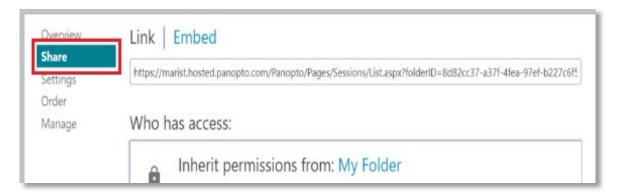
### Webex Link in your iLearn Lessons or Resources

From the **Panopto** tool, click "**Settings**"

Click Share and the **blue** "Embed" at the top of the page

Copy the Embed Code that appears in the box once click on "Embed"







Webex Link in your iLearn Lessons or Resources

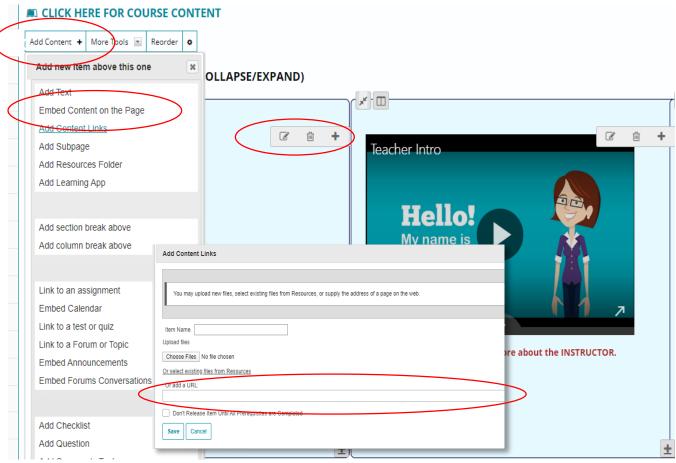
Go to your iLearn lessons page

Click **Add Content** 

Click Add Content Links

Fill in the **Item Name** 

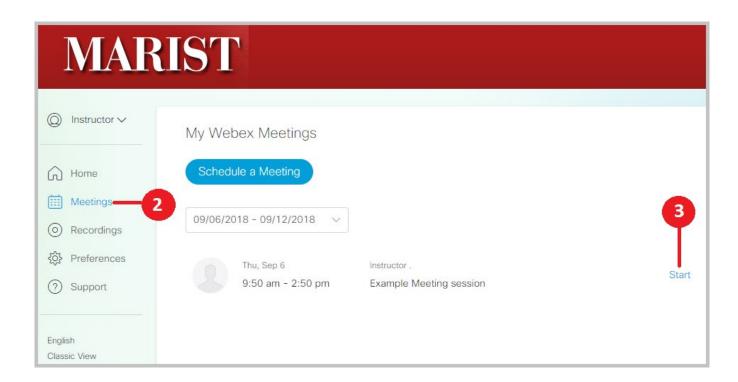
Paste the Panopto recording link into the box below named "Or add a URL:"





## **External: Webex Meeting Start**

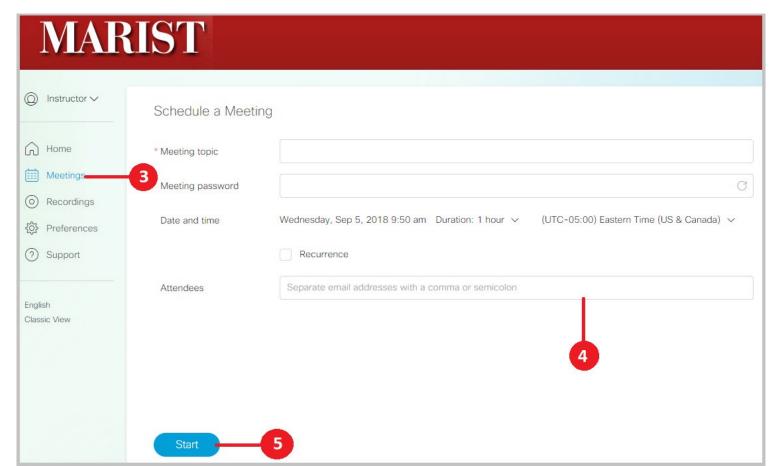
- 1. Click the **Start** button in your email invitation.
- 2. Or Sign in to <a href="https://facstaff-marist.webex.com">https://facstaff-marist.webex.com</a> and click on **Meetings**. Select your desired meeting from the list.
- 3. Then click the **Start** button, and your meeting will begin.





#### Host a Webex Outside of iLearn

- 1. Go to <a href="https://facstaff-marist.webex.com">https://facstaff-marist.webex.com</a>
- 2. Sign in using your Marist account and password.
- 3. Go to Meetings in the left navigation pane and Click the Schedule a Meeting link.
- 4. Enter the Meeting Topic and Set Date and Time. Invite colleagues Separate addresses with a comma or semicolon.
- 5. Click Start to begin your meeting.





# Webex: Best Practices

#### **Meeting Preparation:**

**1. Computer and Browser compatibility -** Be sure your computer and browser is up-to-date to avoid any technical difficulties. We recommend using Google Chrome or Mozilla Firefox to connect.

You can view minimum system requirements for using Webex here: https://help.webex.com/docs/DOC-2286

- **2. Plug-in Updates -** You may need to update plug-ins. If your meeting does not seem to be launching, keep an eye out for any pop-ups or alerts that suggest an update or install.
- 3. Test Webex and your connection in Advance Test our system ahead of time. Anyone (Attendees, panelists, etc.) can test their system

here: <a href="http://www.webex.com/test-meeting.html">http://www.webex.com/test-meeting.html</a>



# Webex Best Practises

- Communicate Effectively:
  - 1. Connect your audio You can use the computer speakers and microphone.
- 2. Using computer audio We recommend using a headphone/microphone combo set. Built-in speakers and microphones are usually of poor quality and not recommended as they can cause sound issues such as feedback and echoes.
- 3. Speak normally Speak normally and clearly. Always face towards the microphone. Turning from side to side will fade your sound and reduce audio quality for attendees.
- 4. Using Video Make sure you are dressed in solid colors and dress for the occasion, as if meeting in person. Be sure your room is well lit so that attendees can clearly see you. Maintain eye contact with the camera to convey attention and engagement. Be conscious of your body language and how it might look on camera to others.



# Webex Best Practices

- **4. Begin Early -** Be sure to begin your meeting 15 minutes prior to the scheduled start time. This will allow you time to avoid any technical difficulties and to prepare for your session.
- **5. Alternative Method of Communication -** Make sure you have another way to reach the session host or presenter so that you can communicate if you are experiencing technical difficulties.

# Additional Links

#### **Marist Webex Direct Link for Faculty and Staff:**

https://facstaff-marist.webex.com

#### **Marist Webex Direct Link for Students:**

https://student-marist.webex.com

# Questions?

